

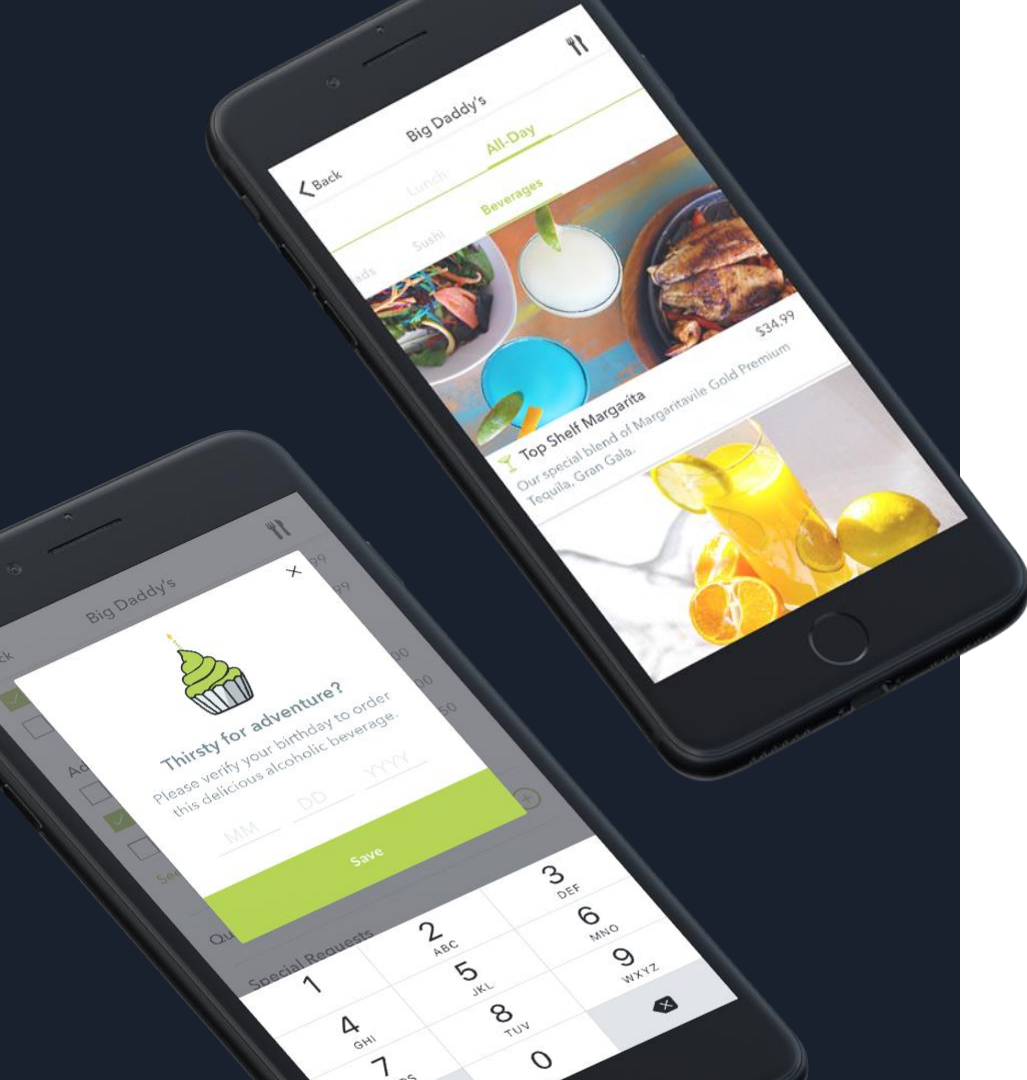


 WAITR
Alcohol
Delivery



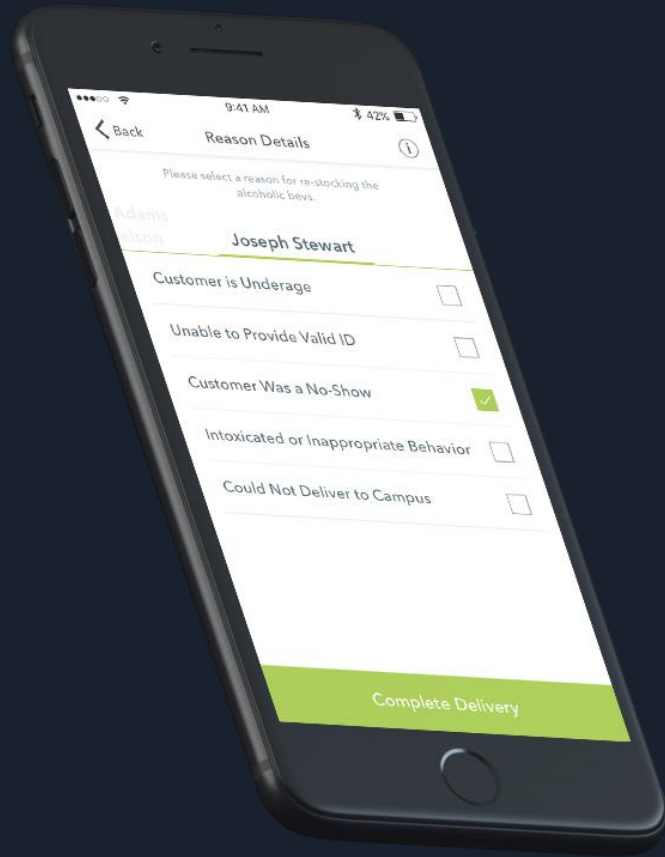
Waitr Alcohol Delivery Process

- Driver's must be 21 years or older
- Required to obtain a bar card through the responsible vendor program
- Complete the Waitr Alcohol Delivery training



Alcohol Delivery Consumer Requirements

- Purchaser must be 21 years, or older and present a current valid government photo ID prior to receiving the order.
- Only the purchaser may accept this order.
- Failure to meet these requirements will result in a \$20 re-stocking fee and the alcohol will not be refunded.



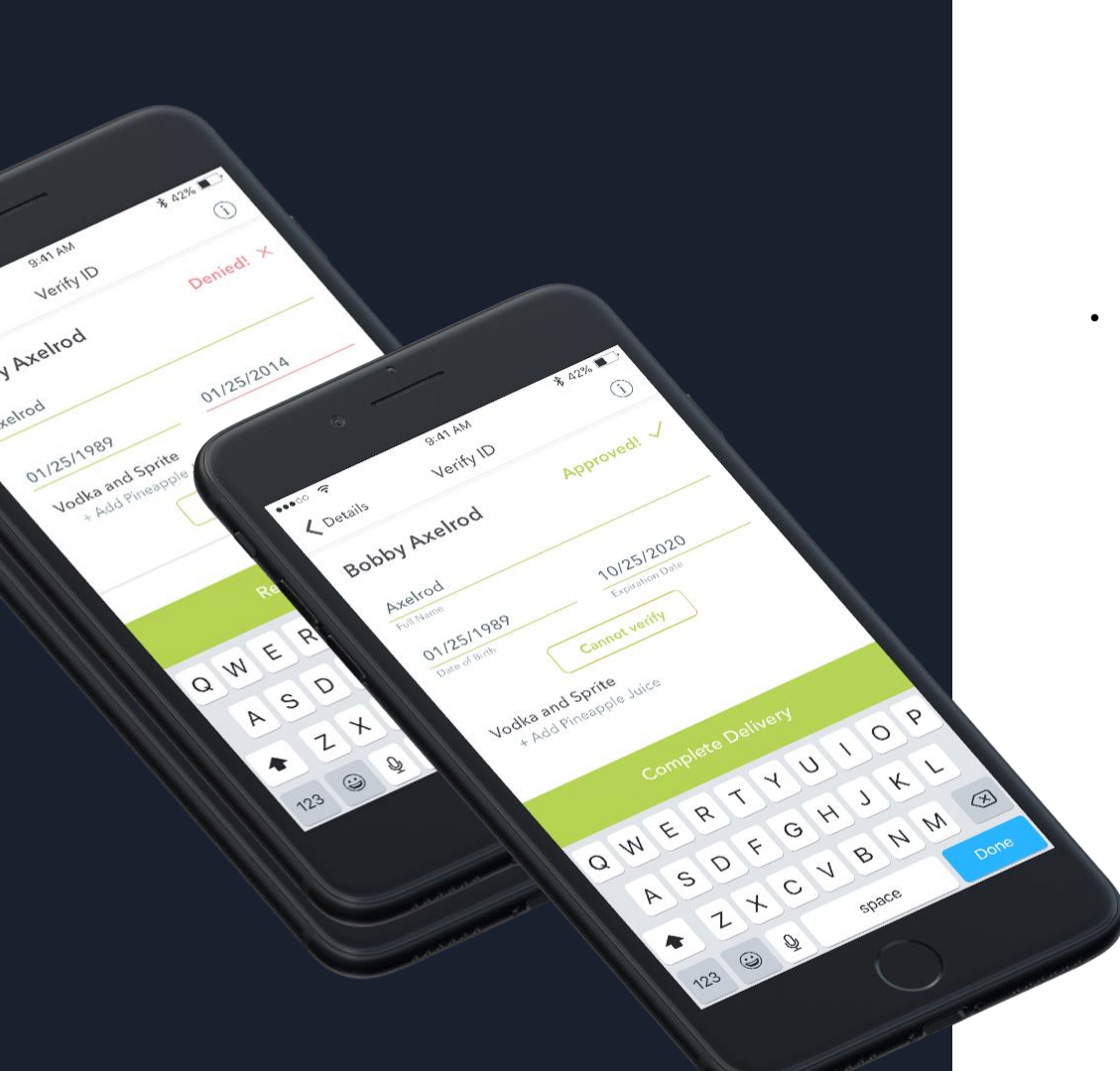
Drop-off requirements

- If a driver is unable to verify a customer's ID they will not complete the alcohol portion of the delivery.
- Driver will return the alcohol to Waitr office, and will be required to provide a reason why they were not able to verify the ID.

Alcohol Delivery Verification & Delivery

- Upon verifying the valid ID, the driver will capture the the last name as it appears on the customer's government issued photo ID, their DOB, and expiration date of the ID.

The last name they enter is required to match the name on the order.

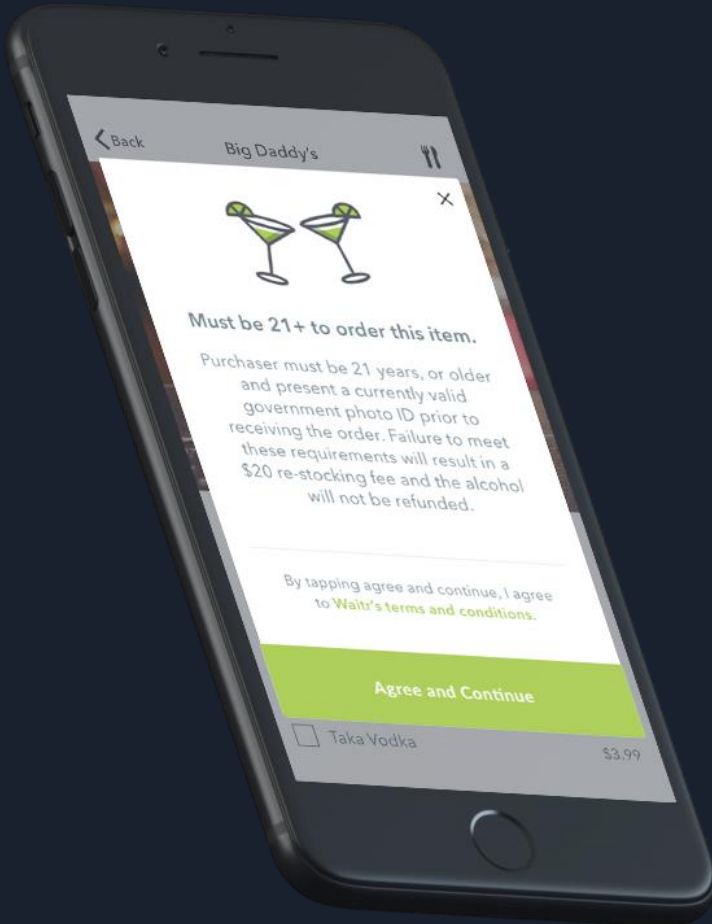


Waitr & Restaurant Tracking



- Both restaurants and our customer support team can easily identify orders that contain alcohol.
- This information will be available in the order manager, archives, menu manager, and dispatcher records.

Alcohol Delivery Restocking Policy



The driver will need to return the item(s), prior to accepting another order. There will be a designated drop-off area, where team member who is 21 years or older, will collect the item(s) and order information.



Alcohol Delivery Restricted Areas

- Orders placed and to be delivered to a location that does NOT allow the possession, or consumption of alcohol (military bases, schools, hospitals, etc.) will not be completed.
- The driver will notify the customer that we do not deliver alcohol to these locations before they mark the order as “Cannot Verify” and not delivered.
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Waitr Responsibilities

- Drivers Required to complete Responsible Vendor Program
- Only W-2 Employees eligible to accept orders with alcohol
- Alcohol Delivery will be limited to 20 minute drive from pick up location to delivery location
- Waitr currently carries Five Million dollars in Liability.
- Waitr will add Liquor Liability if required

Thank you.



